

# LANES RESIDENCES

WEST VILLAGE

## SETTLEMENT FACT SHEET

PLEASE FIND BELOW A CHECKLIST TO ASSIST YOU WITH THE UPCOMING  
SETTLEMENT OF YOUR NEW HOME AT THE LANES RESIDENCES.

### YOUR NEW ADDRESS

Your new postal address is referenced below. Please note, to ensure the prompt delivery of your mail your address should always be referred to exactly as it is written below.

Unit \_\_\_\_\_ The Lanes Residences – West Village  
24 The Lanes Boulevard, Mermaid Waters QLD 4218

The nearest Australia Post Office is located at:  
Shop 8/14, Q Super Centre, Allandale Entrance,  
Mermaid Waters, Qld 4218

### KEYS AND PROXIMITY FOBS

Front door and mail box keys, along with proximity access fobs will be provided to you at settlement.

### CONNECTING SERVICES

It is recommended that you connect services in your name prior to moving into your property.

#### **TELEPHONE AND INTERNET**

The Lanes Residences provides connection to the NBN network. Residents can choose their internet and telephone package from their preferred NBN retailer.

#### **ELECTRICITY CONNECTION**

Electricity is currently supplied via a private embedded electricity network. Contact WinConnect on **1300 791 970** to connect this service in your name.

#### **UTILITY CONNECTION**

Gas supply is connected for your hot water. To continue to receive hot water supply, call WinConnect on **1300 791 970** to set up your account.

Cold water has been connected and is individually metered by Gold Coast City Council.

### INSURANCE

Please ensure you have obtained the appropriate level of Contents Insurance for your new home.

### BODY CORPORATE MANAGEMENT

Cambridge Management Services  
**1300 766 022**  
[www.cambridgems.com.au](http://www.cambridgems.com.au)

### WARRANTIES AND MAINTENANCE

We have placed operation manuals and warranty information in your settlement pack, which is provided to you at settlement. It is recommended that this information is kept in the home at all times.

If you experience difficulty operating any items within your residence, please refer to the operating instruction manual for assistance.

DLP Manager has been engaged to facilitate the management of defects at The Lanes Residences – West Village. All builders warranty claims must be logged via the DLP Manager platform which can be accessed via [www.dlpmanage.com.au](http://www.dlpmanage.com.au)

Upon settlement, owners will be issued access to DLP Manager. Owners not residing in the building may nominate their property manager to log their defects on behalf of tenants.

### BUILDING MANAGER

A building manager has been appointed to ensure the smooth operation of the building and facilities management.  
[bmthelanes@tessaresidential.com.au](mailto:bmthelanes@tessaresidential.com.au)  
**0434 417 378**

### MOVING IN

Bookings are essential. The moving of all furniture and goods must be made by prior arrangement with a specified timeframe allocated per move. All furniture and goods must go through the basement entrance. Moving of items through the lobby entrance is not permitted.

Please note that the basement clearance is 2.2 metres. The dimensions of the lift are approximately:  
Door entry: 900mm wide x 2100mm high  
Size of lift: 1400mm wide x 1950mm x 2400mm high

Designated parking on the ground level will be provided for moving trucks. Your removalist may choose to move your belongings to the lift in the basement via a ute or hand trolley. For safety reasons we do recommend the use of a ute for this purpose.

Refer to your Prepare for Settlement email for the booking calendar link.

## Sunland Group

All reasonable care has been taken in the preparation of this Fact Sheet.  
To the best of our knowledge, no relevant information has been omitted and all information is correct at the time of printing.