

THE LANES

RESIDENCES

SETTLEMENT FACT SHEET

PLEASE FIND BELOW A CHECKLIST TO ASSIST YOU WITH THE UPCOMING SETTLEMENT OF YOUR NEW HOME AT THE LANES RESIDENCES.

YOUR NEW ADDRESS

Your new postal address is referenced below. Please note, to ensure the prompt delivery of your mail your address should always be referred to exactly as it is written below.

Unit _____ The Lanes Residences – East Village
2 The Lanes Boulevard, Mermaid Waters QLD 4218

The nearest Australia Post Office is located at:
Shop 8/14, Q Super Centre, Allandale Entrance,
Mermaid Waters, Qld 4218

KEYS AND PROXIMITY FOBS

Front door and mail box keys, along with proximity access fobs will be provided to you at settlement.

CONNECTING SERVICES

It is recommended that you connect services in your name prior to moving into your property.

TELEPHONE AND INTERNET

The Lanes Residences provides connection to the NBN network. Residents can choose their internet and telephone package from their preferred NBN retailer.

ELECTRICITY CONNECTION

Electricity is currently supplied via a private embedded electricity network. Contact WinConnect on 1300 791 970 to connect this service in your name.

UTILITY CONNECTION

Gas supply is connected for your hot water. To continue to receive hot water supply, call WinConnect on 1300 791 970 to set up your account.

Cold water has been connected and is individually metered by Gold Coast City Council.

INSURANCE

Please ensure you have obtained the appropriate level of Contents Insurance for your new home.

WARRANTIES AND MAINTENANCE

We have placed warranties as well as the post settlement maintenance form in your settlement pack, which is provided to you at settlement. It is recommended that this information is kept in the home at all times.

If you experience difficulty operating any items within your residence, please refer to the operating instruction manual for assistance.

Maintenance enquiries are to be submitted in writing to:
lanesmaint@sunlandgroup.com.au

BUILDING MANAGER

A building manager has been appointed to ensure the smooth operation of the building and facilities management.

lanescaretaker@sunlandgroup.com.au
1300 826 939

MOVING IN

Bookings are essential. The moving of all furniture and goods must be made by prior arrangement, with 2.5 hours allocated per move. All furniture and goods must go through the basement entrance. Moving of items through the lobby entrance is not permitted.

Please note that the basement clearance is 2.2 metres.

The dimensions of the lift are approximately:

Door entry: 900mm wide x 2100mm high

Size of lift: 1400mm wide x 1950mm x 2400mm high

Designated parking on the ground level will be provided for moving trucks. Your removalist may choose to move your belongings to the lift in the basement via a ute or hand trolley. For safety reasons we do recommend the use of a ute for this purpose.

To reserve your moving timeslot please contact:

lanescaretaker@sunlandgroup.com.au
1300 826 939

BODY CORPORATE MANAGEMENT

Cambridge Management Services

1300 766 022

www.cambridgems.com.au

Sunland Group

All reasonable care has been taken in the preparation of this Fact Sheet. To the best of our knowledge, no relevant information has been omitted and all information is correct at the time of printing.