

Charging the EV revolution



IQ SERIES INSTRUCTION MANUAL









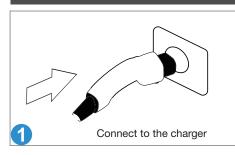


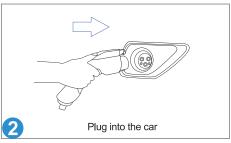


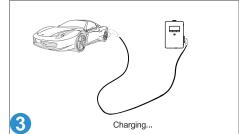


How to Operate

How To Start Normal Charge





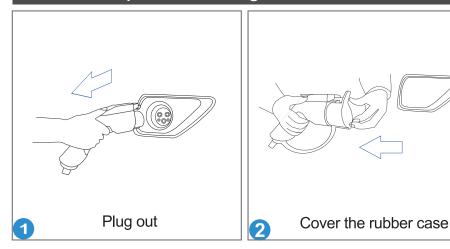


1. Follow the instruction displayed on the screen.

(RFID or OCPP App Authentication may be required)

- 2. Firmly insert the charging cable into the charging station.
- 3. Insert plug into the electric vehicle and ensure the plug is fully seated.
- 4. The charger will start charging automatically when the green LED light starts to blink and the screen displays an active charging session.

How To Stop Normal Charge

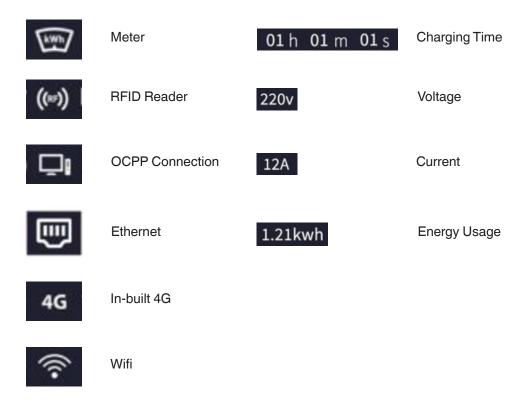


- 1. Stop the charging session. (via the vehicle dashboard or OCPP App)
- 2. Disconnect the charging cable from the vehicle to the charger.



Functions







Welcome Screen



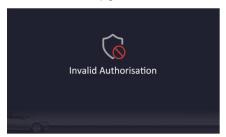
Charging in process



Remove the charging plug



Network upgrade mode



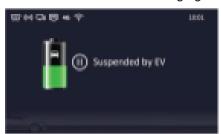
Invalid authorisation



Service not available



Scan the QR code or swipe the RFID card to start charging



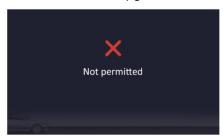
Suspended by EV



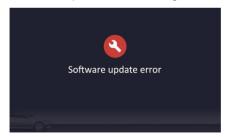
Automatic upgrade mode activated



Micro SD card upgrade mode



Not permitted to charge



Software update error



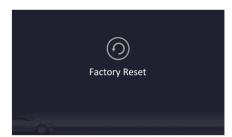
Connect the charging plug



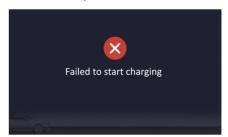
Suspended by EVSE



Software downloading and upgrading automatically



Factory reset activated



Failed to start charging



Explanation of icons



TROUBLESHOOTING

Situations		Actions
Status indicator is not green after the charger is powered on.	1	Make sure the AC power input is connected correctly.
	2	Turn OFF the charger and then back ON using the switch.
	3	If the problem persists, please contact your installer or Ocular charging.
Status indicator does not flash green when the charger is connected to the EV.	1	Unplug the charging plug and reconnect it fully to the receptacle on the EV.
	2	Inspect the cable and plug for damage.
	3	Inspect the EV and its receptacle for damage.
	4	Try to charge with the portable cord set that came with the vehicle; if the problem persists, please contact your installer or Ocular Charging.
Status indicator flashes red while charging.	1	There is a temporary error.
	2	Wait until the temporary error is resolved and the pedestal charger returns to normal condition. It usually takes less than 10 seconds.
	3	If the status indicator doesn't return to green, turn OFF the pedestal charger, and then back ON using the switch.
	4	If the problem persists, please contact your installer or Ocular Charging.
Status indicator is solid red.	1	There is a critical error.
	2	Unplug the charging plug from the EV immediately.
	3	Turn OFF the pedestal charger and then back ON using the switch.
	4	If the problem persists, please contact your installer or Ocular Charging.

MAINTENANCE & REPAIR

- · Regularly inspect the Charger. If damage is found, contact your installer or Ocular Charging.
- The Charger contains no user-serviceable components. If unit is not operating correctly, contact your installer or Ocular Charging.
- Wipe the outside of the Pedestal Charger regularly with a clean damp cloth to remove any accumulation of dust and dirt to prevent rust.