## ARBOUR RESIDENCES

THE HEIGHTS

## SETTLEMENT FACT SHEET

PLEASE FIND FOLLOWING A CHECKLIST TO ASSIST YOU WITH THE UPCOMING SETTLEMENT OF YOUR NEW HOME AT ARBOUR RESIDENCES.

#### YOUR NEW ADDRESS

Your new postal address is as follows:
Unit No \_\_\_\_\_ Forest Drive, Pimpama Qld 4209
The nearest Australia Post Office to Arbour
Residences is located within the Coomera City
Centre in Upper Coomera.

#### KEYS AND GARAGE DOOR CONTROLS

Access, mail box and window keys, along with remote handsets will be provided to you at settlement.

Should you require additional garage remotes, please contact the supplier directly.

#### **ELECTRICITY AND NATURAL GAS**

Origin is currently the local electricity and natural gas supply authority.

You can choose to connect with Origin or your preferred supplier, and you should notify them of your details within 7 days of settlement to ensure that your power supply is not terminated. After settlement date, any power that is used will be charged to your account accordingly.

Origin 1300 139 088

#### **CONNECTING SERVICES**

It is recommended that you connect services in your name prior to moving into your property.

Contact one of the following service providers (or your preferred supplier) to arrange the connection of your telephone line, internet and provision of handset(s) if required:

Telstra 13 22 00 Optus 13 39 37

#### **INSURANCE**

Please ensure you have obtained Contents Insurance effective one day prior to settlement.

### WARRANTIES AND MAINTENANCE

We have placed warranties as well as the post settlement maintenance form in your settlement pack. It is recommended that this information is kept in the home at all times.

If you experience difficulty in the operation of any items within the home, please refer to the supplier/subcontractor list or operating instruction manual for assistance.

Maintenance enquires are to be submitted in writing to:

Louis Billett

Sunland Homes Maintenance Co-ordinator Email: qldmaint@sunlandgroup.com.au

# Sunland Group